Hear It Is!

Oregon



Autumn 2014 Issue 59

HLAA Signs Historic Agreement on Movie Captioning

In an historic first, Hearing Loss Association of America (HLAA) along with the National Association of the Deaf (NAD), the Association of Late Deafened Adults (ALDA), the Alexander Graham Bell Association for the Deaf and Hard of Hearing (AG Bell) sat down with representatives from the National Association of Theater Owners (NATO) to hammer out an agreement on movie captioning. HLAA is pleased to announce that our meetings resulted in two documents which have been filed with the US Department of Justice (Justice) in its rulemaking on movie access: the Joint Recommendations to the US Department of Justice and the Joint Voluntary Commitments on Closed Captioning and Video Description.

After several weeks of discussions, the five organizations agreed on a set of recommendations to the DOJ to improve access to movies for deaf and hard of hearing patrons. Closed captioning (CC) and audio description (AD) technologies are to be installed in all digital movie theater auditoriums nationwide. The joint plan establishes certain minimum closed captioning device requirements with a monitoring requirement. This flexible, market-responsive device scoping method will ensure access for all deaf and hard of hearing patrons and respond to actual consumer demand. The compliance period has been restructured to reflect reasonable timelines in delivery and installation of CC and AD systems.

In addition to these and other requirements regarding marketing, staff training, and equipment maintenance, the movie theater industry and the advocacy groups have committed to voluntary actions (attached) to expand access to the movies. These include:

- Encouraging movie distributors to provide CC and AD data files on all movies and trailers.
- Encouraging movie distributors to provide theaters with information on the availability of CC and AD technologies in advance of the film's release so this information can be included in show time listings.
- Sharing information on areas with large deaf and hard of hearing populations, including schools, and conducting specific outreach to community groups.
- Encouraging theater operators to accommodate large group requests for either open captioned shows or large group requests for closed closed captioning devices, as long as they have advance notice to accommodate a group.
- Promoting the availability of closed captioning systems among the members of HLAA and other consumer groups.

HLAA applauds the initiative that made these recommendations and the voluntary agreement happen. It represents a huge step forward for people who depend on text – captioning – to have full access to movies. This agreement is a "welcome back" banner for people who had given up going to the movies simply because they could no longer hear.

From My Lips to Your Ears

Editorial by Chuck Vlcek

We offer condolences to Kathy Ladd and her family on the passing of her husband Donald. As noted on page 7, they were co-founders of the Salem chapter and very active for many years. The obit is too long to include here but is available on HLAA-OR's website.

The front page news on movie captioning is truly noteworthy, but the proof of the pudding is in the eating. The availability of such captioning at individual theaters and the type(s) used need to be well advertised. Patrons also need to be informed on how to obtain and utilize viewing equipment.

There is always a need for volunteers! HLAA-OR is seeking candidates for board positions (page 3). It is also still looking for a chapter coordinator (page 11). OHSU is seeking volunteers for a hearing research project (page 6). TDAP needs volunteers to serve on its advisory committee (page 10). There is also an ongoing need to distribute Survivors Manuals, especially with a new printing due out soon.

HLAA-OR would like to reach out to veterans with hearing loss, perhaps with some kind of

workshop in the future. A relationship with these veterans would be mutually beneficial: the veterans would get support and learn how to cope with hearing loss, and HLAA-OR could use some active younger members to help revitalize it and the chapters in Oregon. Veterans with hearing loss are strongly encouraged to contact HLAA-OR at info@hearinglossOR.org.

HLAA, Oregon State Association

Officers and Board Members

President Clark Anderson Vice President Vicki March Secretary Chuck Vlcek Treasurer Cathy Sanders

Board members: Vincent Portulano, Karen Brockett, Kathryn Eckhart-Mason, Duane Davis, Karin Smith, John Hood-Fysh, and Past President Bob Russell.

Hear it is! #59, Autumn 2014. Published quarterly by the HLAA, Oregon State Association, Inc., PO Box 22501, Eugene, OR 97402. Chuck Vlcek, Editor; and Karen Swezey, Business Editor.

Hear it is! will regularly print your hearing loss-related stories – personal experiences, coping strategies, and evaluations of technology are welcomed. Maximum word count is 500 words. Article contributions should be made to the editor at info@hearinglossOR.org.

For advertising information and rates, contact Karen Swezey at info@hearinglossOR.org.

Deadline for Winter 2015 edition: December 30, 2014.

Oregon Project Independence, Pilot Expansion Program for In-Home Care

Senior & Disabled Services, a division of Lane Council of Governments, is excited to share they are participating in a State of Oregon pilot program that expands the Oregon Project Independence Program to individuals with disabilities age 19 - 59, whether the disability is permanent or temporary. The program historically has only been available to individuals age 60 or older, or younger adults diagnosed with Alzheimer's disease.

The program provides in-home services to help people stay in their own homes. Services include:

- Housekeeping, up to 15 hours a month
- Personal care assistance (bathing, dressing), up to 10 hours per month
- Assistive technology (medical alert bracelets, medication management devices)
- Durable medical goods

The goal of the program is to promote independent living and reduce the risk for out-of-home placement or hospitalization.

Participants cannot be receiving Medicaid benefits. There are no citizenship requirements. Services are available on a sliding fee scale.

For more information, please contact the Aging and Disability Resource Connection at 541-682-4038; toll free at 800-441-4038; or by email at sds@lane.orgmailto:sds@lane.org

Board Election Notice

Elections will be held in March 2015 for up to 11 seats on the HLAA-OR Board of Directors. We meet each quarter (see schedule on page 11). There may also be committee meetings. A full description of Board duties and activities is provided by the Board Reference Manual at: http://www.hearinglossor.org/HLA-OR BoardReferenceManual.pdf. Should you be interested in serving on the board or have questions, please contact the Nominating Committee Chair for 2014, at info@hearinglossOR.org no later than January 15, 2015. You should include your biography with any application to be placed on the ballot. Please note that board members are required to be members of the Hearing Loss Association of America (see page 4 to join).

ASSISTIVE DEVICES AVAILABLE FOR RENT FROM HLAA-OR

Portable room loops, FM systems, etc.

For more info and prices, contact info@hearinglossOR.org



June 25 - 28 St. Louis Union Station Hotel St. Louis, Missouri

Check out the main convention page on http://www.hearingloss.org/events/convention

Convention 2015 Registration is Open: Register early for the greatest discounts on registration packages. Early-bird registration prices are good through January 31, 2015. See the **registration page** for all the details.

Convention Hotel: Built in 1894, the St. Louis Union Station, a DoubleTree by Hilton Hotel, was once the busiest and largest train station in the country. Even if you are not a history buff, you will marvel at the attention to detail devoted to the renovation and restoration of this architectural masterpiece. Book early because this block is bound to sell out! See the Hotel/Travel page for reservation details.

Charles A. Laszlo, Ph.D. will be the keynote speaker for Convention 2015. Charles, the founding president of the Canadian Hard of Hearing Association, will deliver his speech, *Advances, Obstacles and Solutions in a Changing World* at the Opening Session on Thursday, June 25, 2015 (5 p.m. – 6:30 p.m.).

Charles Laszlo, Ph.D. is a biomedical engineer with experience both in academe and as an entrepreneur. He is professor emeritus of electrical engineering and past-director of the Institute for Hearing Accessibility Research at the University of British Columbia. He is the co-founder of several companies developing and manufacturing assistive listening devices, heart valves and other cardiovascular devices.

Individual Membership in HLAA is \$35 for 1 year, \$95 for 3 years, or \$140 for 5 years.

One-year membership in HLAA is \$20 for student, \$45 for couple/family, \$50 for professional.

Membership includes the award-winning bi-monthly magazine, *Hearing Loss*. Write to HLAA, 7910 Woodmont Ave., Ste. 1200, Bethesda, MD 20814; 301-657-2248 (Voice); 301-657-224 (TTY); 301-913-9413 (Fax) or www.hearingloss.org.

PLEASE JOIN TODAY!

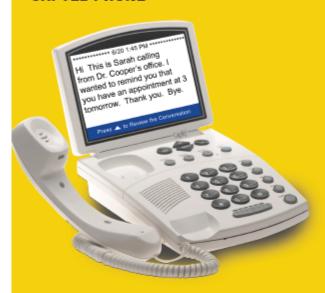




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- Built-in WiFi (CapTel 840i only).
- To get a CapTel phone or for more information, go to oregoncaptel.com

SPRINT WEBCAPTEL



- A free, web-based service for users to read wordfor-word captions of their phone calls on a computer monitor or a laptop.
- No special equipment needed just a phone and a computer with Internet access.
- Ability to print and save conversations.
- While the service is free, users must register to use the service by simply going to sprintcaptel.com/webcaptel.asp

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Within Earshot: News You Need to Know

OHSU Research Project

Are you or someone you know interested in participating in a hearing research study? Whether you have normal hearing or hearing impairment, you may be eligible to participate in hearing research being conducted at Oregon Health & Science University (OHSU) in the Cochlear Implant and Hearing Aid Laboratory of Lina Reiss, Ph.D. We are conducting research to determine how individuals combine sounds across ears and to determine whether there are changes that occur in the brain with age or use of a hearing device. The goal of our research is to improve speech and music perception for people who use hearing aids and/or cochlear implants. This research is funded by the National Institutes of Health (NIH)

Our hearing research study includes obtaining a hearing exam and repeating words, sentences, or responding to sounds heard in a soundproof booth either verbally or via selection on a computer touch screen. Individuals who have a cochlear implant would be using a research cochlear implant processor for testing during the research study. The time commitment ranges from 4-8 hours, which can be divided shorter visits of 1-4 hours Participation in the research study would contribute to our knowledge and understanding of hearing and assist in improving programming hearing aids and cochlear implants. However, research participants may not directly benefit from participation in the study. Compensation is provided for participation in the study (\$10-\$25/hour) along with mileage or other transportation reimbursement.

If you or someone you know is interested in participating in this hearing research study, you may qualify if you meet the following criteria:

Adults: 18-75 years oldChildren: 6-8 years old

- Must have one of the following device combinations:
 - Bilateral hearing aids
 - Cochlear implant in one ear and a hearing aid in the other ear
 - Bilateral cochlear implants
- Normal-hearing persons also qualify

Please contact the OHSU Cochlear Implant and Hearing Aid Research Laboratory if you are interested in participating in this hearing research study and meet the above criteria. We can be reached via phone at 503-494-5868 or via email at reiss@ohsu.edu. We will also have a website available soon at http://www.ohsu.edu/cihalab.

Our current location is in the Hatfield Research Center, just a minute's walk from the OHSU Audiology clinic.

In Memoriam: Donald Ladd

Donald Ladd, co-founder with his wife Kathy of the Salem chapter 16 years ago, passed away on November 14. A memorial service was held for him on November 19 at the Shift Church in Albany.

Donald and Kathy were very active and supportive of the chapter they founded. Their family has requested that donations be made to HLAA Oregon, P.O. Box 22501, Eugene, OR 97402.

Donald and Kathy had celebrated their 54th anniversary in September. A complete obit has been posted on HLAA-OR's website: www.hearinglossOR.org.

Tech Topics

Comments from a CART Operator

Questions were raised recently when captions for a nationally televised program displayed content for a totally different program that was being aired at the same time. People asked how that could possibly happen.

What some caption viewers may not understand is that most "live" television programs are being captioned remotely. Almost no TV stations hire captioners who work from their studios to provide the captions.

There are a few realtime captioners who work from the offices of the large captioning companies, but the vast majority of broadcast captioners work from their home offices.

When a captioner captions a program in realtime, they must dial in to an encoder at the television station. At that point, mistakes can happen. The captioner could dial the wrong telephone number. An engineer at the captioning company or television station could make a mistake. Although it is regrettable that the television show had erroneous captions for the first few minutes, the mistake was caught and fixed by the people involved.

"Why do you have to hit all of those keys at the same time to make such a simple word come up? Wouldn't it just be easier to type on a regular keyboard one letter at a time?"

Being a CART provider, I have heard these kinds of questions many times. Yes, it might be "easier" to type one letter at a time, but if CART providers and captioners did that, there would be no way that they could develop the speed that they need to provide realtime translation for the different events and broadcasts where captioning and CART are provided.

Using a standard QWERTY keyboard, the fastest typists can sometimes get up to around 120 words per minute. It is more common for good typists to average 60 to 80 words per minute.

The standard rate of speech for most people is around 160 to 180 words per minute. Many speakers consistently average over 200 words per minute.

As you can see from these numbers, if someone is using a standard keyboard and trying to type one letter at a time, even the best of typists cannot keep up with most speakers.

However, using the steno keyboard, someone can keep up with most speakers. In order to be certified by the National Court Reporters Association as a Registered Professional Reporter, which is the entry-level test for court reporters, someone must pass a test on testimony material at 225 words per minute.

If you can write at 225 words per minute rather than 100 words per minute, you will be able to do a much better job of keeping up with speakers in today's rapid-paced world.

Reprinted from Deaf Digest Blue: October 12 (top) and November 16 (bottom).

Chapter Capers

<u>Douglas County Chapter:</u> New business cards will soon be available. The chapter also has a new e-mail address: <u>HLAADC@outlook.com</u>. Materials and Survivors Manuals were to be distributed at the Festival of Trees at Seven Feathers Convention center on Dec. 5. A Christmas party will be hosted by Frank and Delores Elias on Dec. 13.

<u>Portland Chapter:</u> The September meeting had a good turnout. There were reports from people who had been to the HLAA convention. John Waldo was a guest speaker who gave a progress report on captioning of movies. David Baldridge was the speaker at the November meeting. He spoke at the HLAA convention and did a session with John Waldo on issues in the workplace.

<u>Linn-Benton County Chapter:</u> David Baldridge was asked to speak at this chapter as well. It was noted that David's approach to accommodations in the workplace was to negotiate rather than demand them.

<u>Lane County Chapter:</u> The September meeting was an open forum. John Waldo was scheduled to speak at a future meeting that would be captioned via Skype.

<u>Oregon State Association:</u> Work continues on organizing a workshop on revitalization. Progress is slower on outreach to veterans and is unlikely to come to fruition in 2015.

What is your chapter doing? Send your story to the editor at cvlcek@centurytel.net
See pages 14-15 for contact information for these chapters and events.

CI Corner

Cochlear Implants and Listening Practice

Are you having difficulty understanding speech with your cochlear implant in less than ideal listening environments? Have you been to the audiologist for adjustments, but still do not feel that you are reaching your full potential with your cochlear implant? Listening practice may help you reach your listening goals. When you receive a cochlear implant, your brain has to relearn how to interpret sounds and speech through a new electronic way of hearing. Listening practice can be thought of as "physical therapy" for your ears. It is a very important component of your overall success with a cochlear implant. Here are some tips for listening practice with your cochlear implant:

- 1. Use high quality speakers: Use the best quality speakers that you can find for listening practice, and turn the volume up to a level that is comfortable and easy to hear. Eliminate background noise and distractions while you are listening. If you have an audio cable that connects directly to your processor, use it. Set yourself up for success by listening to the clearest possible signal.
- 2. Work with your schedule: Listen at a time during the day when you are rested. Listening practice is hard work, and is often the last thing that you want to do after a long day. Try scheduling a time in the morning or on the weekend when you have the time and energy to listen.
- 3. Practice listening with the telephone: Use a Bluetooth neckloop or a mobile accessory device to deliver the caller's voice directly through your cochlear implant (and/or hearing aid). At first, limit your calls to people who have very familiar voices. Plan the topic of the conversation before making the call, so that you know what to expect. Cochlear Americas has a free online telephone practice program called Telephone with Confidence which has material that changes daily and is open to all CI users. Find it online at: http://hope.cochlearamericas.com/listening-tools/telephone-training
- **4.** Use a program to track your progress: A program that our patients have had success with is available for free download online. It is based off of Cochlear America's *Sound and Way Beyond* listening program. This program assesses your listening abilities and challenges you at YOUR level. Your progress is tracked as you advance through the levels so that you can celebrate progress as your skills improve. Find it at: http://angelsound.tigerspeech.com.
- OHSU Cochlear Implant Team (see ad on page 12)



Have you tried CaptionCall yet?

See what people are saying.





Order a FREE* CaptionCall phone today and see what you've been missing! Visit **www.CaptionCall.com** or call **1-877-557-2227**. Refer to promo code MN1136.

*Professional certification of hearing loss is required to participate in this free offer. A standard phone line and Internet connection are also required to use this service.

Volunteers Sought for TDAP Advisory Committee

HLAA-OR and the Oregon Association of the Deaf are recruiting Deaf, DeafBlind, or Hard of Hearing members for our advisory committee at the Oregon Public Utility Commission. The 1987 Oregon Legislature formed the Telecommunication Devices Access Program (TDAP) Advisory Committee when it enacted into law the establishment of the state's telecommunications relay service and equipment distribution programs. The statute provides for twelve members to serve on the committee:

Nine (9) who are Deaf, DeafBlind, or Hard of Hearing,

- One (1) professional who provides services to those who have a loss in hearing or speech,
- One (1) with challenges in mobility, one (1) telecommunications company representative, and
- One (1) member of the Oregon Public Utility Commission.

Please visit http://www.puc.state.or.us/Pages/rspf/tdapadvisorycommittee.aspx for our current membership. We have three (3) vacancies for the Deaf, DeafBlind, or Hard of Hearing seats. (The fourth vacant seat is reserved for an individual with a loss in speech.) Also, some existing members' terms will soon expire.

There is no deadline to apply for a vacant seat on the advisory committee. Candidates need to submit a letter of interest stating why they would like to serve on the advisory committee, their resume, and one or more letters of recommendation from the community they represent.

Members of the committee serve a two year term. Meetings occur twice a year at 3930 Fairview Industrial Drive SE, Salem, OR 97302. The meeting is at the Main Hearings Room on the second floor. Reimbursement is for mileage only. However, if a committee member's residence is more than 120 miles from the meeting location, reimbursement will also include meals and lodging.

"Face me when you Talk to me"

Do you ever get tired of reminding people? You're in the middle of a conversation with a friend, or a group of friends. You began by mentioning your hearing loss and that you need to see their faces when they talk in order to help you understand. You've reminded them once or twice already but they keep forgetting. You'll really feel like a nag if you remind them again -- even though you know they want you to be able to understand.

One way to remind them, without having to say it over and over, is to wear a button that tells them. Such buttons are available and can be ordered online: http://www.zazzle.com/deaf+buttons.

Survivors Manual Update

A new printing of the Survivors Manual "Facing the Challenge" is expected to be available soon, probably in late January. At that time the pdf file on HLAA-OR's website will also be updated. Be sure to check that website periodically: www.hearinglossOR.org.

HLA-OR Quarterly Meeting Dates

The next meeting will be held on Dec. 6, 2014 at Albany General Hospital

(Room 1AB, 3rd floor). Meetings in 2015 will be March 7, June 6, and Sept. 12.

To confirm, contact President Clark Anderson at <u>clarkoa@msn.com</u> or leave a message at (541) 736-4804. Guests are invited to attend but should first contact President Clark Anderson.

Chapter Coordinator Wanted

HLAA-OR has a vacancy in the Chapter Coordinator position. Since it is specified in our bylaws, it needs to be filled. According to the bylaws, the Chapter Coordinator is appointed by HLAA-OR to coordinate between it and the HLAA national office and also between it and the individual chapters in Oregon. The coordinator shall be responsible for the general flow of information among all of the Oregon chapters and provide assistance whenever possible to individual members of HLAA who desire to develop chapters, as well as to recognized chapters. The coordinator serves as a member of the HLAA-OR Board of Directors and is on its Executive Committee and has a vote in all matters. However, the coordinator may not serve as an officer in the HLAA-OR Board of Directors.

To volunteer for this position or inquire about chapter matters, please send an e-mail to info@hearinglossOR.org.





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- Established in 1993, based in Portland, Oregon
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V/TDD

Cochlear@ohsu.edu www.ohsu.edu/ent

We ask for Your Support!

Please, if you can, support HLAA, Oregon State Association and this newsletter through your donations. With your help, we can continue to reach out and educate Oregonians about hearing loss and the many ways to cope with it. *Knowledge is power.* We love sharing helpful information.

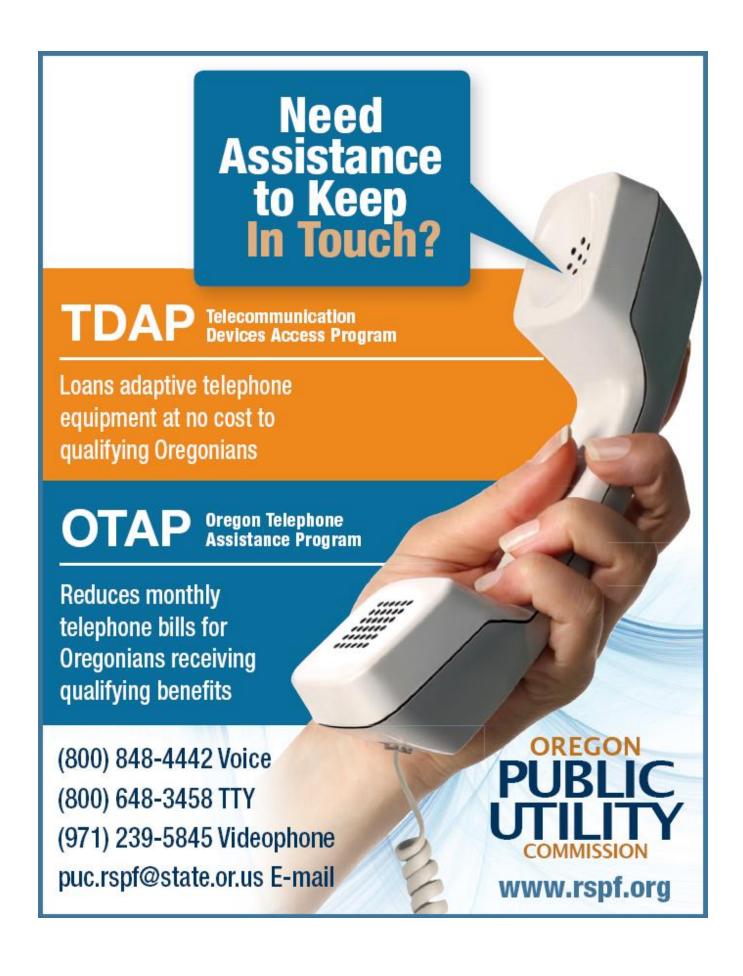
If you have not contributed in the last 12 months and are able to do so, please use the form on the back of the newsletter, and mail your tax-deductible gift to:

HLAA, Oregon State Association, PO Box 22501, Eugene, OR 97402

We thank the following folks who have sent donations since the last issue:

Karen Jacobson Jo D'Antonio Hazel Nemes Patricia Moe

Nina Rae Cleveland Marlene Shussler Karen Swezey



Chapters in Oregon

Local chapter meetings are open to all. Family, friends, and professionals are encouraged to attend and become involved. Through chapter meetings and newsletters you'll find:

- Insights into effectively living with hearing loss
- Support/Referrals/Information
- Information about the latest technology
- Coping strategies & tips
- An opportunity to make a difference
- Diminished feelings of isolation and aloneness
- Opportunities to share concerns and hear from others



Oregon State Association

We believe in education - for those who hear well and those who cannot - so that both may understand the causes, challenges and possible remedies for hearing loss. At our meetings, you'll find a comfortable place where hearing loss is accepted and not a problem. Many people report that being a part of a Hearing Loss Assoc. group has made a major difference in their lives. Your participation benefits not only you, but others who attend as well. Following is a list of the current chapters and contact people in Oregon.

HLAA of Central Oregon (HLAACO) meets on the 2nd Wednesday of the month from 6 to 8 PM at the St. Charles Medical Center, 2500 NE Neff Road, Bend, in Conference Room A (by the front entrance).

Contact: Cliff Tepper 1664 NE Redrose Court

Bend, OR 97701 (541) 390-2174

WESTERN OREGON UNIVERSITY

REGIONAL RESOURCE CENTER ON DEAFNESS

The Regional Resource Center on Deafness offers degree programs to prepare professionals to meet the unique communication, rehabilitation, and education needs of individuals who are hard of hearing, deaf, late-deafened, and deaf blind.

Please visit our Web site: www.wou.edu/rrcd or contact us at 503-838-8444 or e-mail: RRCD@wou.edu.

Applications are generally due mid-March each year.

HLAA of Lane County meets 2nd Thursday each month - 7 PM at the Hilyard Community Center, 2580 Hilyard Street - Eugene.

Contacts: Andrea Cabral e-mail: angora@comcast.net

(541) 345-9432 voice

PO Box 22501 OR Clark Anderson Eugene, OR 97402 e-mail:clarkoa@msn.com HLAA of Salem meets the 4th Tuesday each month (except July and August) - 6:00 PM at the Salem Hospital Community Health and Education (Building D), Creekside Overflow Room, 939 Oak Street SE, Salem, OR.

Contact: Mary Fagan e-mail: hlasalem@live.com

(503) 409-5491

3253 Dallas Hwy NW Salem, OR 97304-4222

HLAA of Portland meets the 3rd Monday each month (except June, July and August) 7 PM in the Wistar-Morris Conference Room, at the Good Samaritan Main Hospital Building, 1015 NW 22nd Ave., Portland 97210

Contact Anne McLaughlin (president) e-mail: hlaportland@gmail.com

PO Box 2112

Portland, OR 97208-2112

www.hearinglossor.org/portland/

HLAA of Douglas County meets the 4th Monday of each month at 6:30 pm. Location is Mercy Hospital Community Education Room (2nd floor), 2459 Stewart Parkway, Roseburg (adjacent to Office Max).

Contacts: Vincent Portulano, President:

email: <u>HLAADC@outlook.com</u>

Robin Illers, Secretary (541) 580-7180

HLAA of Linn and Benton Counties meets the 3rd Thursday of each month (except July and August) – 6:30 PM at the Senior Center – 65 "B" Academy Square – Lebanon

Contact: John Hood-Fysh

e-mail: <u>ihood-fysh@wwmore.com</u>

(541) 791-3725 (H) (541)-220-8541 (cell)

818 Broadalbin St. SW Albany, OR 97321

For an electronic version of this newsletter:

http://www.hearinglossor.org/news.htm

To subscribe, e-mail info@hearinglossOR.org and we will notify you with the above link when a new issue is available.

If you are interested in starting a chapter in your area, contact:

Cathy Sanders

Oregon Chapter Coordinator e-mail: catsindallas@q.com (503) 881-1642 (cell) or

(503) 623-4662 (home) 1131 SW Marietta Lane

Dallas, OR 97338

or

Chapter Coordinator

Hearing Loss Assoc. of America

(the National Office)

e-mail: chapters@hearingloss.org

(301) 657-2248 - voice (301) 657-2249 - TTY

(301) 913-9413 - FAX

7910 Woodmont Avenue Suite 1200

Bethesda, MD 20814

DISCLAIMER

Opinions expressed in this newsletter are those of the individual author and are not necessarily those of HLA-OR. Mention of products and services does not mean endorsement, nor should exclusion indicate disapproval. Personal experiences and diverse opinions related to hearing loss are welcome for publication, and should be mailed to HLA Oregon at the address listed below. Unless otherwise noted, readers interested in duplicating or distributing any or all material found in the "Hear It Is!" have our permission to do so. Please credit the source when using such material.

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Hearing Loss Association of America, Oregon State Association, Inc. is a 501(c)(3) charity and depends on donations and grants. All personnel are volunteers. Please send your donation to support our efforts to *HLAA, Oregon State Association* PO Box Box 22501, Eugene, Oregon 97402.

Or you can sign up online at www.hearinglossOR.org (click membership, then click application)